



SAN RÉGIS
Paris



AT SAN REGIS, KEEPING YOU SAFE IS OUR PRIORITY

Ensuring the safety of our hosts and teams is our top priority. In this document, you will learn more about our enhanced hygiene protocols and a series of discreet and effective measures.



SAN RÉGIS *Paris*

RECEPTION & HOUSEKEEPING

ARRIVAL & DEPARTURE

In order to meet the social distancing obligations at the reception, an estimated time of arrival must be communicated to the reservation team prior to travel.

CLEANING BEFORE ARRIVAL

Arrival and departure times have been adjusted so that our team maintenance can perform a complete disinfection of the room between each different client, depending on a strict protocol, using certified equipment and products.

CLEANING DURING THE STAY

A daily cleaning service is planned during your stay. Our maintenance team will always carry masks in your room and comply with strict hygiene rules. In order to limit the comings and goings, the evening service will be available on specific request of the customer only.

MINI BAR

The minibar will remain available in your room. To limit the number of staff members, it will only be renewed upon the client's specific request.

MASKS & GEL

Disposable masks are available during check. Hydroalcoholic gel is available in all the public spaces of the hotel and in your accommodation upon request.

RENEWAL OF HOUSEHOLD LINEN

A change of sheets and towels are provided during your stay every 3 days. Please confirm the day and schedule desired upon your arrival. If you do not want a member of our team to enter your accommodation, please let the reception team know.





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RESTAURANT

RESTAURANT ROOM

The restaurant Les Confidences will be open every day for breakfast.

However, it will remain closed outside breakfast

Sundays, Mondays and Tuesdays.

The Reception team will however be at your disposal to offer you an
In-room catering service at all hours.

BREAKFAST

In accordance with the implementation of the Health Protocol,
the breakfast buffet will be replaced by a Continental Breakfast.

Within your accommodation or in the restaurant room,
a wide choice of eggs and pancakes will remain available a la carte.





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OUR STAFF MEMBERS

TRAINING

To ensure your safety, our entire teams were trained in new modes of operation. They carry out their work and interact with the clients while respecting barrier gestures. Training is provided regularly.

COMMUNICATION

A notebook has been provided to our staff bringing together the procedures, the instructions and information of health. All new authorities' sanitary directives are quickly and clearly communicated to our teams.

WORKSPACES

The work spaces and the areas reserved for staff have been reorganized to limit contacts and ensure social distancing, 1 meter distance is maintained at all times. Hydroalcoholic gel is widely available on staff premises.

MASKS

The personnel is equipped with masks, their use is mandatory in service and when in close proximity to other team members.

GLOVES

The staff is equipped with latex gloves which must be used when they are doing specific tasks for which wearing gloves is an obligation. These are destroyed after use and hands are scrupulously washed after that.

TEMPERATURE CONTROL

Employees are encouraged to check their temperature when they leave their home to go to their place of work. Contact-free thermometers are available at the hotel if needed.

SUSPICION OF INFECTION

Employees who show suspicious symptoms will not be allowed to work. If symptoms appear at their workstation, these will be returned to their home with instruction to perform a test immediately. This applies also to staff members who have been in contact (1m for more than 15 min) with one person exhibiting symptoms.



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GENERAL HYGIENE MEASURES

SOCIAL DISTANCING

Current health measures in force in France require that groups of people not living together under the same roof, maintain a 1 meter distance between them. All our spaces and flows have been redeveloped and reorganized to ensure compliance with this measure. Capacity is also managed so that remoteness is possible at every moment. Protective screens have been installed at reception.

SURFACE & POINTS OF CONTACT

The areas of frequent contact are disinfected very regularly. This includes door handles, ramps of stairs, the switches, the payment devices and the service counters.

HYDROALCOHOLIC GEL

Hydroalcoholic gel is available in all common areas of the hotel and in your room upon request.

MASKS

Clients are required to wear a mask within the hotel's public spaces. Masks are available at the reception and will be provided at the time of your arrival if necessary. Personnel will wear a mask when working nearby clients, in accordance with the law.

PRINTED MATERIALS

Brochures and other stationery/ documentation has been removed in order to limit contacts. However, digital versions are available on your TV in room and can be downloaded using the QR codes located at the reception, bar, restaurant and in your accommodation.

DETECTION & ISOLATION

An emergency procedure is in place in the situation where a new Covid-19 case would be suspected, whether it is a customer or a staff member.

