

WELCOME TO HOTEL LE PIC BLANC ****

The entire team at hotel Le Pic Blanc is delighted to welcome you at Alpe d'Huez. We'll do everything we can to make sure you're glad, too.

The following pages will provide you with a concise overview of the hotel facilities and services. For additional or more personalized requests, please feel free to contact us by telephone, dialing **9** from the phone in your room.

On behalf of the entire team, I wish you a very pleasant stay at Hotel Le Pic Blanc and in Alpe d'Huez sunshiny 300 days per years.



ALPE D'HUEZ, THE SUNNY ISLAND

Since 1936, Alpe d'Huez has expanded at an altitude of 1860m on the southern flank of the Grandes Rousses Massif. Also called "The Island in the Sunshine", this resort enjoys long periods of sunshine (an average of 300 sunny days per year) and a particularly active microclimate.

Only 1 hour away from Grenoble and less than 5 hours from Paris, Alpe d'Huez is a great play ground with varied activities to enjoy with your family and friends. This special naming of "Lifestyle Resort" is justified by the resort's natural features and richness.

The resort has been awarded the regional Reception Trophy in 2003, and the Quality Charter for an ever-growing number of rental accommodations, the large number of skiing and non-skiing activities, the performance of the ski lifts, 4 itineraries with 2000 meters vertical drop... and runs such as the Sarenne, the longest run in the world with a length of 16 kilometres that guarantees a long-time skiing pleasure...

At an altitude of 1450m, overlooking the Sarenne gorge, lies Huez, offering the quaintness of a mountain village just kilometers away from an international mountain resort. The tranquility, comfort and authenticity of this village provides the perfect setting to pass the time. Huez will awaken your sense of exploration, with the discovery of the tiny alleys leading to the roman church of Saint Anne.

One hotel and two country gîtes welcome tourists with genuine hospitality. Shops, bars, a bookstore, and a cyber café are open to the public during the season. Thanks to the "Tele-village" cable car of Huez, skiers can access the resort of Alpe d'Huez within 5 minutes.

Alpe d'Huez is the ideal place for lots of activities: sport (hiking, aerial, cycling, horse riding, cultural and relaxing, but it's also a resort with big events during the whole winter!



SPA & BIEN ÊTRE

For the Spa, please dial 1002 from the phone in your room. Located on level -1, you can access it from the left elevator.

INDOOR POOL

Open daily from 9:30AM to 7:30PM

SAUNA / HAMMAM

(15€ per person for 50mn within the limit of 5 people) Open every day from 10am to 1pm and from 3pm to 8pm

Kids under 16-year-old are not authorized unaccompanied. Minors between 16 and 18year-old must be accompanied by an adult

French Law from 3 January 2003 - article L.128-1 du code of construction and housing.

JACUZZI

Enjoy a unique moment by privatizing our Jacuzzi. Available on reservation only from 10am to 1pm or 3pm to 8pm, in privatiz on one **hour** : 130 euros for 2, including: 1 glass of champagne per person and a plate of mignardises from the Chef

SPA PURE ALTITUDE

Open every day from 10am to 1pm and from 3pm to 8pm

Rarity, technicity and pleasure

Pure Altitude is a skin care line born from the treatments protocols of our Spas and composed of mountain plants. High-end and innovative, these cosmetics are made in France with natural formulas.

Our Spa Practitioners are at your disposal to meet your needs. Toning massages to prevent injuries or relaxing massages to alleviate muscular tonsion

> ption and price included in A brochure located on Cask

RESTAURANT«SPA 📥 📥 📥

RESTAURANT

Our chef and his team offer a creative cuisine combining classic and original dishes.

Our restaurant is located above a waterfall and has an exceptional view of the peaks.

BREAKFAST

Every day from 7.00am to 10am From sweet to savoury, our breakfasts satisfy every taste. Come to the restaurant to compose your breakfast, between 7:00 and 10:00 am.

LUNCH SNACKING

Every day from 12:00 to 15:00 Come and enjoy a snacking lunch.

LE RIF BRIANT

Every day from 7pm to 9.30pm We offer a half-board menu, including starter, main course and dessert, for $42\in$ per person. You can also choose the starter/main course or main course/dessert menu for $37\in$.

Mountain specialties: information at the restaurant.

THE CHEF'S WORKSHOP

Every day from 7pm to 9.30pm Come and discover a menu specially prepared by our chef.

BAR CHARTREUSE

Every day from 12:00 to 11pm

After a long day of skiing, you will enjoy the cozy and relaxing ambiance of our bar "Chartreuse". You will find a selection of both traditional and signature cocktails.

SNACK

Every day from 4:30pm to 5:30pm Information directly from our catering teams.

APERITIF

Every day from 6pm to 7pm At the bar, enjoy our aperitif selection from 5pm to 11pm.



A-Z SERVICES

ADAPTATORS

Electricity supply to all room is 220 volts. You can buy universal adaptors at the front desk -9 from the phone in your room.

BABY-SITTING

As regards customer-made services, please reach out to the front desk -9 from the phone in your room.

BANQUETS

At the Hotel Le Pic Blanc, you can host in the best conditions all of your seminars, receptions, banquets, cocktails, product launchings... for up to 300 people.

CAR PARK

Indoor car park is available at the hotel at a charge of 19€ per night (reservation is required)

CHECK-OUT

Check-out time is 11:00AM. Please contact our front desk – 9 from the phone in your room if you need a late check-out. Depending on availability with extra cost.

CLEANING / HOUSEKEEPING

Your room will be cleaned daily from 9:00 AM to 5:00 PM.

CREDIT CARDS

We accept American Express, MasterCard and Visa Cards. We do not accept JCB and Diners Club cards.

CRIBS

Should you need a crib, please contact the front desk -9 from the phone in your room. We recommend to organize it before your arrival.

"DO NOT DISTURB"

A "not disturb sign" is available behind your door. Please hang it on the door knob if necessary. Kindly note that for security reason we may enter in your room.

FIRE ALARM

You will find all security information on the back of your door. In case of fire, smoke detector will automatically activate the alarm.

LUGGAGES STRORAGE

A luggage room is at your disposal. We are happy to store your luggage before or after your stay.

MINIBAR

Located under your desk, filled with two complimentary bottles of water.

PETS

We are pets friendly! We authorize with an extra charge of 20€ per night. Your pets are under your full responsibility. In case of disturbance or damages, we will be obliged to charge a fee. Dog Category 1 & 2 must be on leach. L211-22 City Code

IRONING FACILITIES

Iron and Iron board are available without any additional charge. Please contact the front desk -9 from the telephone in your room.

SAFES

You will find a safe at your disposal in your room. We invite you to store all your valuable belongings inside it. The hotel will not be held responsible for any missing personal items that would not have been placed in the safe. We remain at your disposal for any information

SKISTORAGES

Located on level -1, you will find individual and secure ski lockers, which allow your equipment to dry overnight for a greater comfort the next day. If you lost the keys a fee of $30 \in$ will be charged.

TAXI

The front desk -9 from the phone in your room is at your service should you need to book a taxi. Kindly note that depending of the weather, occasionally there is no taxi available.

WAKE-UP CALLS

Front desk is happy to give you a wake-up call at any time you want – ${f 9}$ from the telephone in your room.

WI-FI

Complimentary Wi-Fi is available. Please join the network "Hotel Le Pic Blanc", open your internet navigator, fill-out your email address and accept condition.

WATER

Plain water comes directly from our mountains, it guarantee us its purity.



TELEPHONE GUIDE

For an external call, please dial directly the phone number. This service will be charged 0.45€ per minute. To reach out the front desk, please dial **9** To reach out the spa, please dial **1002**

EMERGENCY NUMBERS

For any emergency, please reach out to the rece	eption by dialing 9 in
your room.	
Fire Department	18 or 112
International Emergency	112
Local Police	04 76 11 21 09
Pharmacy	04 76 80 33 47
Tourist Office	04 76 11 44 44
ESF	04 76 80 31 69
Ski Lifts	04 76 80 30 54
Medical Center « Les Bergers » – Dr. Robert	04 76 80 69 29
Medical Center « la Meije »	04 76 80 37 30

INTERNATIONAL DIALING CODES

Germany	00 49
United Kingdom	00 44
Australia	00 61
Belgium	00 32
Denmark	00 45
Spain	00 34

United States	00 1
Netherlands	00 31
Israel	00 972
Italy	00 39
Switzerland	00 41
Russia	00 7



TV CHANNELS						
NUMBER	CHANNEL	LANGUAGE	NUMBER	CHANNEL	LANGUAGE	
1	TF1	FR	24	RMC Découverte	FR	
2	France 2	FR	25	Chérie 25	FR	
3	France 3	FR	26	LCI	FR	
5	France 5	FR	27	France Info	FR	
6	M6	FR	38	Télé Grenoble	FR	
7	Arte	FR	101	CNBC Europe	ENG	
8	C8	FR	103	Bloomberg Europe	ENG	
9	W9	FR	104	ZDF Néo	D	
10	TMC	FR	106	ZDF	D	
11	TFX	FR	107	3SAT	D	
12	NRJ 12	FR	108	KIKA	D	
13	LCP	FR	109	ZDF Info	D	
14	France 4	FR	110	RAI 1	IT	
15	BFM TV	FR	111	RAI 2	IT	
16	CNEWS	FR	112	RAI 3	IT	
17	CSTAR	FR	114	RAI News 24	IT	
18	Gulli	FR	115	RTR	RU	
19	France Ô	FR	116	STS International	RU	
20	TF1 Séries Films	FR	117	Channel 112	UK	
21	L'Équipe	FR	118	CGTN	ENG	
22	6Ter	FR	119	THT	RU	
23	RMC Story	FR	120	8 TV RU	RU	



OUR ACTION FOR THE ENVIRONMENT

Respect for the environment is one of our highest priorities.

For you, for us and for future generations, we have adapted the hotel in order to minimize its environmental impact as much as possible.

For longer stays, the sheets are changed following your 3rd night. If you would like your bed to be changed before, please let the reception know.

If you would like your bath towels to be changed, please leave them in the bath or shower.

The bulbs in your room and in the common area are, for the most part, low energy consumption bulbs. They may, therefore, take a few seconds to light up.

We would like to thank you for helping to make an effort concerning the environment.

DID YOU ENJOY YOUR STAY?

YOUR NEXT BOOKING

We invite you to book directly on our website

<u>www.hotel-picblanc-alpes.com</u> to enjoy the best price guaranteed.

FOLLOW US

Visit our Facebook page: <u>www.facebook.com/lepicblanc</u> and become a fan to follow us and find out about our news.

Join us on instagram @picblanchotel