



## *Les Jardins de Saint-Cloud*

### COVID-19 HYGIENE AND SAFETY PROTOCOL

Our commitment to hygiene and cleanliness has incited all our staff to boost sanitary safety protocols at our hotel. We are setting up extra measures, in-line with the latest hygiene and cleaning recommendations, to guarantee guest and staff safety. The measures enforced cover a wide range of topics: respecting preventive measures, cleaning product recommendations, cleaning procedures in rooms and common areas as well as the necessary reduction of services on offer.

See the details of the special COVID-19 hygiene protocol set up by les Jardins de Saint-Cloud below.

#### **Hygiene and cleaning measures changed at the hotel**

See list of our main actions below:

- All rooms, bathrooms and common areas will be fully cleaned before each establishment re-opens.
- Cleaning of sanitary facilities in common areas every 3 hours.
- Common area cleaning: all handles, switches, lift buttons and room keys will be systematically disinfected after each use.
- Rooms will not be re-let for 24 hours after guest departure (subject to availability).
- Cleaning equipment will be changed after each room is cleaned, especially cloths and microfiber wipes.
- All linen and courtesy products available in the room will be systematically changed before re-letting.
- Only NR EN 14476 + A2 standard disinfectant detergents will be used.
- An antiseptic deodorant will be sprayed after each room has been cleaned.

#### **Prevention measures staff follow**

Equipment and preventive measures set up for the safety of our staff and guests alike:

- All staff will have masks, gloves and sanitising gel.
- All staff will apply preventive measures and wash their hands as regularly as possible and after each interaction with guests/other staff.
- Bottles of water will be available at the front desk to reduce contact.

#### **Simplification of our hotel services**

Hotel services will be reduced due to the current sanitary crisis to guarantee safety during your stay:

- Room service breakfast only, instead of the usual open buffet to avoid interactions.
- We will be providing a minimum catering service. You can opt for the catering offer available at reception.

#### **Masks and sanitising gel be available for guests**

We will offer all guests masks and sanitising gel on arrival for their safety inside and outside the hotel.