



HÔTEL

Royal Saint Honoré

★ ★ ★ ★

PARIS - LOUVRE VENDÔME OPÉRA

A WARM WELCOME

We thank you for choosing the **Hôtel Royal Saint-Honoré******, Paris – Place Vendôme – Louvre – Opéra, during your stay in Paris.

Our team is at your entire disposal to provide you a personal service.

You will find in this directory all the details of facilities and services.

LOCALISATION

HOTEL ROYAL SAINT HONORE****

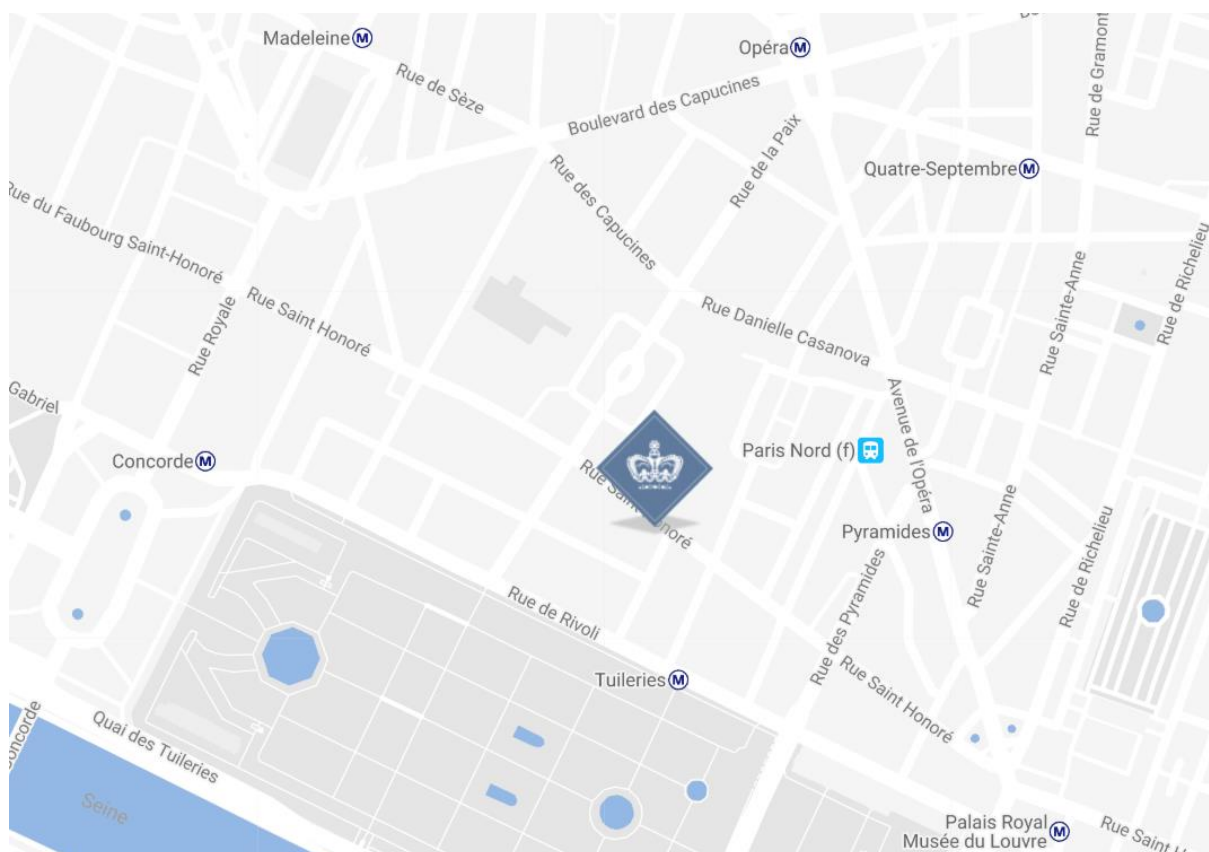
221 Rue Saint Honoré (entrée rue d'Alger) – 75001 Paris

Tel. : +33 (0)1 42 60 32 79 – Fax +33 (0)1 42 60 47 44

E-mail : reservation@royal-st-honore.com

Internet : <http://www.royal-st-honore.com>

Ou <https://all.accor.com/hotel/B793/index.fr.shtml>



Access :

Subway

Tuileries (ligne 1) – Pyramides (ligne 14)

RER

Opéra (RER A)

Airports

Roissy Charles de Gaulle (45 min) – Orly (30 min)

HISTORY

The Royal Saint-Honoré is located on the old Noailles Hotel, a private hotel built in 1687. It used to spread from the Rivoli carousel on the south to the Feuillants Covent in the west. Today, this would correspond to the 202 rue de Rivoli and the 221 rue Saint-Honoré.

In 1774, the young marquis de la Fayette, one of the most eligible bachelors in France at the time, marries Marie Adrienne Françoise de Noailles. From this, yet arranged, marriage, a beautiful love story was born, one that still today confers to the Royal Saint-Honoré its romantic trademark. The newlywed couple then moves to the Noailles Hotel together. Starting from 1840, the building was divided into five during the reconfiguration of Paris under the Haussman baron.

In 1924, the building at the corner of the rue Saint Honoré and the rue d'Alger was constructed and transformed into a hotel called at the time the Hotel Oxford and Cambridge. It was then named Hotel Royal Saint Honoré in 1972 by its new owners.

The hotel combines elegance and tradition, with 64 rooms and 4 suites all tastefully decorated.

OUR DEPARTMENTS

Concierge: *dial 1823*

Open 24h/24.

Our concierge is at your disposal for: newspapers, trains and planes tickets, babysitter, left luggage office, booking of traveling, restaurants, shows, theatre, bus tour, day trip, car rental, postal services: post, letters, parcel, taxis, private airport transfer.

Housekeeping: *dial 1823*

Please contact the concierge for any additional demands concerning blankets, pillows, towels, bathrobes, slippers, etc. and equipment for babies.

Reception desk: *dial 4*

Open 24h/24h.

Our reception is at your disposal for: currency change, your invoice, booking your next stay.

Restaurant: *dial 1850*

Breakfast is served in our restaurant le Saint Ô from 6.45 am to 10.30 am.

We are pleased to welcome you for your lunch and dinner in our restaurant from 12.00 pm to 2.30 pm and from 7.00 pm to 10.30 pm.

From 2.30 pm to 7.00 pm, a snacking menu is at your disposal.

Room service: *dial 1850 for your orders*

Breakfast is served in your room from 7.00 am to 11.00 am every day.

Room service from 12.00 pm to 11.00 pm.

GUEST SERVICES

Adaptors: *dial 1823*

Electric plugs available at the concierge desk. Security deposit would be required.

Animals:

Please inform the reception if you want to keep one in your room and a surcharge will be applied during your stay. However, they must be kept on leash and you remain fully responsible for them at all times.

They are not admitted in our restaurant le Saint Ô.

Baby-sitting: *dial 1823*

Should you require a baby-sitter, please call the concierge 24 hours before the service is needed.

Babies: *dial 1823*

If you are with a baby and on request, we can add a cot, a bottle warmer, a baby changing mattress and a highchair.

Balconies / Terraces:

Please do not hang towels or any other item, over the balcony and terrace railings.

Beauty: *dial 1823*

Our concierge is at your disposal to organize your appointment: hairdresser, massages, nails care...

Breakfast: *dial 1850*

Served in our restaurant Le Saint Ô from 6.45 am to 10.30 am or in your room from 7.00 am to 11.00 am. You may hang your breakfast order form on your doorknob before 4.00 am.

Change foreign currency: *dial 4*

Foreign currency can be changed at the reception desk. You will automatically be given a receipt.

Check-out: *dial 4*

You can leave your room until noon the day of your departure. We advise you to check with the reception if you want a late check-out.

Concierge: *dial 1823*

The concierge will be pleased to give you all information required during your stay.

Credit cards accepted:

Visa, Eurocard, Mastercard, American Express, JCB

Copies / Fax / E-mails: *dial 1823*

Please see with the concierge for all your needs.

Disabled Guest:

The Public register of accessibility is available at the reception.

We have adapted room, please ask more information at reception desk.

Dry cleaning / Laundry: *dial 1823*

- Regular service.
- Express service.

NB: no service on Sunday and bank holidays. A form with rates is at your disposal in the wardrobe. Please joint it with your clothes in the laundry bag.

Electric current:

As your room is supplied with an electric of 220 volts, you are advised to check the voltage of your electrical appliances before plugging them in. Your bathroom is equipped with a razor plug and a hairdryer.

Fire precaution:

Please read the instructions carefully behind your door and at the end of this room directory.

Guest comment:

A guest comment will be sent by e-mail after your departure. We will be pleased to have your feedback to improve our services.

Heating / Air conditioning:

A thermostat at the entrance of your room controls a constant temperature. You just need to turn the knob to adjust it.

Housekeeping: *dial 1823*

Please contact the concierge for any additional demands concerning blankets, pillows, towels, bathrobes, slippers, etc.

Internet: *dial 4*

Wi-Fi is available in your room. You can find the access code on the TV. Feel free to contact Reception to help you to connect your device.

Iron and ironing board: *dial 1823*

On request.

Key cards:

Please remember to return your key cards to the reception desk upon check-out. For security purposes key cards are programmed to be valid until noon of the day of the check-out. Should you wish to extend your stay please ensure that key cards are re-validated at the reception desk.

Lost property:

We keep lost property up to one year and one day in the hotel.

Luggage / Bell boy: *dial 1823*

On your arrival and departure, a groom will take care of your luggage. For your comfort, we can keep your luggage for the day.

Mail / Messages: *dial 1823*

Please ask our concierge.

Minibar:

Available in your room.

Please fill in the form and hand it over to the reception before departure. You can find prices at the end of this room directory.

Newspapers: *dial 1823*

National and International newspapers are at your disposal in the restaurant. Please call the concierge for any specific request.

Parking: *dial 1823*

Please ask our concierge.

Postal stamps:

The concierge is at your disposal to send your postcards and letters.

Room service: *dial 1850*

A menu is at your disposal on the television. Meals are served from 12.00 pm to 11.00 pm.

Safe:

An individual safe is at your disposal in your room. This service is free. We inform you that the direction is not responsible for the valuable items left in your room.

Security:

Your bedroom lock is working with a key card.

Please ensure when you leave your room the door is well closed.

Please make sure to keep your key card with you. In case of loss, contact the reception desk to have a new one.

Instructions in case of fire are displayed behind your door and at the end of this room directory.

Shoe shine:

A polishing machine is at your disposal on our -1 level.

Taxi: *dial 1823*

Kindly contact the concierge for all your taxi requirements.

Television:

The television set in your room enables you to receive international satellite programs and radio. You can program a wakeup call.

Transfers: *dial 1823*

Kindly contact the concierge for all your airports and train station transfers. We advise you to book your transfer on the previous day.

Wake up call: *dial 1823*

Our concierge will arrange your morning alarm call. You can also program a wake up call on your television.

Welcome kit: *dial 1823*

Shaving kits, dental kits, lady kits, sewing kits, combs and shoehorns are available on request at the concierge desk.

Writing papers and envelopes: *dial 1823*

Kindly ask the concierge.

Your privacy:

Please feel free to hang the "Do Not Disturb" sign on the exterior doorknob to signal your presence inside the room. Do not forget to take it off, or to turn the sign for "Please clean my room" when you leave the room. Housekeeping will not clean rooms with the "Do Not Disturb" sign.

TELECOMMUNICATIONS GUIDE

Telephone charges:

All phone calls will automatically be charged on your hotel's bill. Kindly call our concierge at 1823 to find out the cost of your call.

Local calls:

- Dial 0 for an outside line.
- As soon as you hear the dial tone, enter the telephone number.

Example: call France

0	+	01 42 60 32 79
Outside line	+	Telephone number

International calls:

- Dial 0 for an outside line.
- As soon as you hear the dial tone, enter the international code, country code and telephone number.

Example: telephone number in the US

0	+	00	+	1	+	602	+	537 5345
Outside		International		Country		Regional		Telephone
Line		Code		Code		Code		Number

For further information, please dial 1823 for the concierge.

Room to room:

Dial 1 + room number.

Messages:

When the light on your phone is on, dial 1823 to get your message.

To call the hotel services:

Used the programmed keys on the phone.

SUSTAINABLE DEVELOPMENT

The Hotel Royal Saint Honoré**** is committed to a global approach of sustainable development.

Our engagement:

- We make our team aware of saving water and energy.
- We efficiently manage our waste using selective sorting.
- All light bulbs have been replaced by LEDs to save energy.
- Flushes and taps in the bathroom are equipped with water regulation systems.
- Amenities in bathrooms are certified ISO 9001 since 2008, containers can be recycled and contents have not be tested on animals. They are 95% biodegradable and without conservatives.
- Our laundry cleaning supplier has been selected for its environmental consciousness, using less water and chemicals, biodegradable washing powder, monitoring the greenhouse effect and pollution. Improving the quality of the textile helps reducing the quantity of fabric used. Its quality is controlled by a management system certified by ISO 9001 and the company has pledged to support THE GLOBAL IMPACT (a Mondial Global pact).

We kindly ask our guest to help us preserving the environment by making simple action. You will find some information in your bathroom concerning laundry green policy:

- Towels put in the bathtub means “Please change them”.
- Towels left on the rack means “I will use them again”.

SAFETY AND SECURITY

Safety:

In the event of an emergency, the few minutes it takes to read this information could be invaluable. It may never happen to you, you may never need to implement those advices, but since you should always be alert for the unexpected, be diligent and always note exits and emergency procedures of building which you enter.

The fire exits on your floor are marked. Please also note the exit plan located on the inside of your guestroom door. Should there be heavy smoke, you may have difficulties locating these exits, so please take the time to observe the following points:

- Count the number of doorways between your door and emergency exits.
- Check the location of the fire extinguishers/hoses and alarms in the corridor of your floor.
- Understand the air conditioning ON and OFF controls in your room.

Security:

If you detect a fire

- Activate the nearest fire alarm.
- Call the concierge - dial 1823.
- Leave the building by using the exit staircase. Do not use the elevators.
- Please take your room key with you.
- Close door(s) against the fire if unable to leave your room.
- If the fire is small, extinguish it and report your action to the reception desk.

If evacuating upon hearing the fire alarm

- Take your room key and move cautiously.
- Feel your door handle with the back of your hand. If the door handle is hot or abnormally warm, do not open it. If the door handle is not hot, open it carefully, but be ready to close it immediately if necessary.
- If there is smoke in the corridor, stay as low as possible. Crawl on your hands and knees if necessary.
- Proceed to the nearest emergency exit. Stay calm.
- If your exit is blocked, go back to your room and wait for help to come.
- Never attempt to use the elevator in case of fire.

If you require special assistance

- Advise the hotel reception personnel upon check-in or as soon as possible thereafter.
- Most injuries occur from inhalation of smoke and poisonous gases, not from burning.
- Always stay as low to ground as possible if there is any smoke present.
- Never use the elevator.

If you must stay in your room

- Do not panic. You can stay in your room and still survive a fire.
- Turn off the air-conditioning.
- Fill bathtub with water (as a water reserve only).
- Phone your location to the concierge - dial 1823.
- Stuff wet towels and sheets around door seals and air vents. Use the wastepaper basket to bail water from the bathtub if smoke seeps in.
- Remove curtains from the window.
- If smoke still enters your room, make a tent over your head with a wet blanket.
- As last resort, if the air becomes too smoke laden, it may be necessary to open your window slightly. If the window does not open, break one.
- Do not open or break a window if smoke or flames are rising outside from a lower floor.

If a fire starts in your room

- Evacuate your room immediately. Take your room key with you.
- Close the door securely behind you.
- Activate a fire alarm and notify your immediate neighbours.
- Call the concierge by dialling 1823 on the nearest phone, walk to safety via the emergency exit.
- Do not use elevators.

COVID 19 – SANITARY PRECAUTIONS

We can welcome our guest in our hotel and our restaurant.

In order to prevent the spread of the coronavirus and to maximize the safety of our guests and employees, we made this protocol and recommendations. We always follow and apply the guidelines as stipulated by the health department. We received label ALLSAFE, validated by Bureau Veritas.

We will continue to closely monitor the evolution of this virus and will, if necessary, change our protocol. The well-being of our guest is one of our main concern.

General measures

- All employees are familiar with this protocol and have to follow all the guidelines.
- Employees that show symptoms (fever, a cold) will not come to work. We encourage our employees that can work from home, to do so.
- We expect our guests to wash or disinfect their hands as soon as they enter our premises. Disinfection points are available in all the common areas. Employees will frequently wash their hands following the recommendation of the health department.
- By French law, it is mandatory to wear a mask for all our employees and guest throughout the hotel premises.
- Our library is frequently disinfected and you can ask us to take any book for you.
- Special marking on the ground to respect the social distancing.
- A maximum of one people is allowed in the restrooms at any given time. Our staff will be always available and clean surfaces frequently in the public areas.
- We kindly ask our guests to use the dedicated elevator either to go up or down. A maximum of 2 people allowed at all times. The elevators will be disinfected regularly.
- We kindly ask our guests to fulfil payments by debit or credit card.

Restaurant Le Saint Ô

- A maximum of guests is allowed in the restaurant at any given time. All guests should respect the social distancing. Please respect the guidelines of our team members.
- Guests are not allowed to sit directly at the bar, please wait for a staff member to be seated.
- Guests are expected to disinfect their hands at the entrance before taking place at their table.
- All restaurant/bar employees will be required to wash their hands regularly, in line with the guidelines as set out by the health department.
- By French law, it is mandatory to wear a mask for all our employees and guest throughout the hotel premises.
- Surfaces and menus will be disinfected after each use.

Front & Concierge Desk

- The set-up at the reception is such that a social distancing is kept between staff and guests.
- If guests wish to temporarily store their luggage before after check-in and after check-out, we kindly ask you to place the luggage in the designated area. A staff member will walk with the guest to designate this.
- At check-out, the guest will hand in the key in the appropriate bin. All keys will be disinfected accordingly.
- By French law, it is mandatory to wear a mask for all our employees and guest throughout the hotel premises.

Rooms & Suites

- All housekeeping employees will wear masks and gloves while cleaning rooms.
- Rooms are thoroughly cleaned, following the government health department guidelines. All contact surfaces will be disinfected after each stay.

MINIBAR PRICES

Mineral Water	5 euros
Coca Cola	5 euros
Coca Cola Light	5 euros
Orange Juice	5 euros
Sparkling Water	5 euros
Bier	6 euros
Whisky	8 euros
Gin	8 euros
Vodka	8 euros
¼ White Wine	9 euros
¼ Rose Wine	9 euros
½ Champagne	38 euros
Sweets	5 euros
Mixed nuts	5 euros

Prices in euros, VAT and service included.