

### **IMPORTANT INFORMATION:**

COVID-19 VIRUS HAS SYMPTOMS LIKE A FLU, such as: fever, cough, shortness of breath and tiredness. If the symptoms mentioned above are manifested, please contact SNS 24 directly at 808 24 24 24.

#### **Reception**

\* Check-in time: from **4:00pm** \* Check-out time: until **11:00am**

#### **General information**

- \* Your room was prepared specially for you, nevertheless should you find anything out of order during your stay, kindly contact the reception
- \* Mandatory use of mask inside the building
- \* Mandatory use of t-shirt and footwear within the building. Not allowed to smoke inside the building
- \* It is not allowed to remove any objects/fabrics from the room
- \* In order to maximize the hotel resources, we kindly ask to close the terrace door, all windows as well as the main door
- \* The hotel has available medical treatment services in “Clioura” for any alleged food illness (from 09:30am-01:00pm & 03:00pm-06:00pm, from Monday to Friday). If proved by medical examinations, that your alleged food illness was originated in the hotel by something that you have had while staying in Albufeira Sol Hotel & Spa, we will assume immediate cost of all Medical treatments done
- \* For your safety glasses, glass bottles or other sharp objects are not allowed in the terrace area of the Pool Bar and throughout the pool area

#### **SPA - Floor 0**

\* Massages only available by appointment

#### **Entertainment**

\* Please check the weekly information board near the reception desk

#### **Safe in the room**

- \* Weekly price (7 days) of 17,50€ or daily rate of 3,00€
- \* The hotel is not responsible for any damages or thefts in the room

#### **Pool**

- \* Sunbeds: it is forbidden to reserve them, otherwise we reserve the right to remove any objects on top of them
- \* It is mandatory to use the top of the bikini. At the pools no lifeguard on duty
- \* Towels to use on the pool area, you should request them at reception (deposit of 20,00€ each). You can change towels once a day
- \* In-door pool & Jacuzzi - closed

#### **Wi-fi**

Wireless internet connection available in all indoor areas of the hotel. The password is “ASHOTEL”. Live Streaming’s are not supported

#### **Maid service**

Room will be cleaned daily however kitchenware is not included (eg dishes, cutlery, glasses, etc.). Towels and sheets will be changed twice per week or on request.

### **ALL INCLUSIVE PACKAGE**

#### **“Dine Divine” Restaurant – Floor 0**

- \* 7:30am to 10:00am Buffet breakfast
- \* 12:30pm to 3:00pm Buffet lunch with beverage included (wine, beer, soft-drinks and mineral water – all draft beverages)
- \* 7:00pm to 10:00pm Buffet dinner with beverage included (wine, beer, soft-drinks and mineral water – all draft beverages)

#### **Our clients are not allowed to take food out of our restaurants**

Table subject to availability and a maximum of **6** people per table

#### **“PoolSide” Snack-bar – Floor 0**

- \* 10:00am to 1:00pm Cafeteria service and beverage (Coffee, sangria, rosé & white wine, beer, cocktails, soft-drinks and mineral water)
- and 2:30pm to 6:30pm
- \* 10:30am to 12:00pm Light snacks (Sandwiches of cheese, ham, ham & cheese and fruit)
- \* 3:00pm to 6:30pm Snacks available located at the end of the terrace of the pool bar (Sandwiches of cheese, ham, hamburger, hotdog, French fries e fruit)

#### **“Rossini” Bar – Floor 0**

- \* 10:00am to 10:30pm Cafeteria service, red & white wine, beer, soft-drinks, mineral water, vodka, gin, rum, whisky, brandy, cocktails and national liqueurs (kindly contact the bar for more information)

Any additional service, product and/or request that is not mentioned above or consumed outside the normal period it will be paid directly or charged to the room