

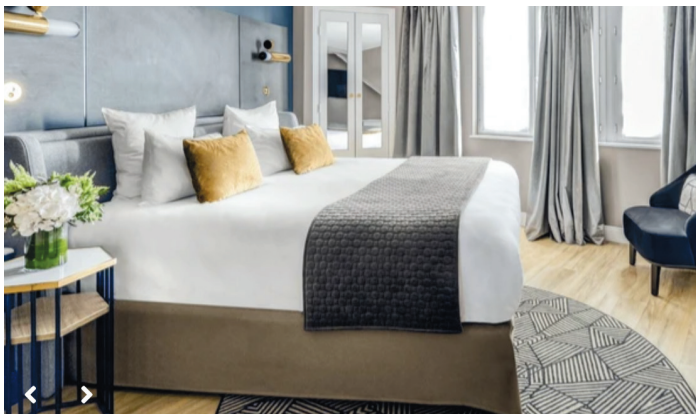


Opéra Opal

PARIS

Dear guests,

We are happy to welcome you at the Hotel OPERA OPAL and thank you for your confidence. Our team is at your disposal make your stay unforgettable. This guide is to give you a look on the various services we offer in order to fully enjoy your stay.



Arrival

Your room key has been delivered to you upon check-in, incase this key is lost, please inform our team at the front desk who will be pleased to give you another one and cancel the former.

Services 24h (Call ☎9)

When you stay with us, enjoy complimentary access to thousands of newspapers and magazines, by using the App – Pressreader.

Umbrellas can be borrowed in case of "capricious" weather, they can be found at the front desk.

They will be glad to assist you in organizing your children' stay, such as entertainment, personalized visits, baby-sitting.

In case of request of a medical assistance, please contact the front desk. Medical emergencies are passed on to the City of Paris medical services.

The hotel cannot be held responsible for the choice of the doctor or in case of an incident with the doctor.

The main Paris Tourism Office is located
25 Rue des Pyramides - 75001 Paris
www.parisinfo.com



Concierge 24h/24 (Call 9)

Our reception team will be glad to help you out with the organization of your stay:

- Booking your favorite restaurant
- Shows and Entertainment
- Museums and sites visits
- Cruises and excursions
- Train or plane tickets
- Car rental with or without private driver
- Hairdresser, spa, massage

The team will be delighted with providing all the tips that can make your stay unforgettable - boutiques, places to go for a walk and places not to miss.

A few steps from the hotel, you can visit Madeleine Church, Opéra Garnier, le Musée Grévin (Wax museum), the famous Auction House Drouot, the Main Parisians Department Stores, and many other sights, come and see us at the front desk for more information.

Should you wish a place for snack, lunch or dinner, near the Hotel Opéra Opal, we have selected:

Au Général Lafayette, typical “brasserie” open every day till 3.00am.
52 Rue La Fayette – 75009 Paris

Le Petit Riche, one of the best place in the Drouot Square, open every day from 12.00 noon till 2.30 pm and 7.00 pm till midnight (10.30pm on Sundays). 25 Rue Le Peletier – 75009 Paris

Should you require train station or airport transfer by taxi or by private car, we kindly ask you to get in touch with the front desk ideally the day before this transportation is planned



Check out

On your departure day you can keep your room up to 12:00pm (noon). You have the possibility to request a late check out until 3 pm, please inform the front desk, the cost is 50€. Any departure after this time would be charged by the amount of a full night.

As a complimentary service, we can store your bags, 24h a day in our luggage room. A receipt will be given, this ticket is necessary to get your cases back. You can settle your account by cash, credit card (CB, Visa, Eurocard, MasterCard, American Express, and Diners Club). Settlement by checks or wire transfer is not accepted.

For long stay guests, a bill is printed out every week and is to be settled at the front desk weekly.

In order not to wait, please ask for the luggage service at the front desk ideally 15 minutes before your departure. We will be happy to keep your luggage after your check out and before your departure.

Should you wish an express check-out, please inform reception during your stay. Our Reception team is at your disposal for the organization of your next Parisian stay.

In room equipment

Each room is equipped with individual air conditioning, cold in summer and hot in winter. To activate it, please switch it on, select the speed of the fan and choose the desired temperature.

A 220 volts plug is available in the bathroom, please check the voltage of your razor before connecting it. Local voltage is 220 volts, all plugs are connected 24h a day, should you need an adapter please contact the front desk. Please ask the front desk for your wakeup call.

An individual safe deposit box is at your disposal in the closet of your room, we highly recommend that you use it, the hotel cannot be held responsible for any valuables or items left in your room or in your luggage.

A courtesy tray with tea, coffee, decaffeinated, milk, sugar, sweetener is free of charge in your room.

A free waters' fountain in our lobby will allow you to get free bottles of water during your stay.

The hotel is a non-smoking area. It is strictly forbidden to smoke in a non-smoking room. Please respect our policy. For health and security reasons. Please inform us should you have a malfunction the equipment at your disposal, our maintenance department will do its best to fix it.

Lost property is kept during one year plus one day, to get them back please reach the front desk.





In your bathroom,

For your well-being, we have the pleasure to offer you a selection of bathroom amenities, slippers, soap, hair and body gel, body lotion, shower cap, shoe-shine and vanity set.

On request you have bathrobes, face flannel, sewing kit and shoe-shine are also at your disposal.

If you require any additional linen (towels, bathrobe, blanket, pillow...) or amenities (comb, shaving kit, dental kit, sanitary towels) a board and an iron please feel free to contact the front desk.

A laundry/dry cleaning service is available 6 days a week (Monday to Saturday), if you request it, please place your clothes in the laundry bag at disposal in the closet, fill in the accompanying form and inform reception. Any bag picked up before 10:00 am will be returned the same day as from 8 pm.

Depending on the service you require: please hang on the door handle of your room.

The rooms are cleaned up until 4:00 pm.

An automatic polish machine is at your disposal, on the ground floor.

For your baby, we are happy to place at your disposal on request: cot, high chair and other accessories, please contact reception.

Green policy

Within the framework of our commitment to the respect of the environment and the implementation of the procedures relating to sustainable development, we currently use eco-friendly cleaning products and we would like to include you in our involvement.

Therefore and if you wish so, you can join us in this way in applying easy deeds:

- Place on the floor of your bathroom the towels that need to be changed, those left on the rack or rail will not be replaced
- Do not let the water run more than necessary for your bath, shower and when using the washbasin
- Switch off the air conditioning when you open the windows or leave your room
- Switch off the lights, television and air conditioning when you leave your room
- The beds sheets are changed every 3 days, for a more frequent change please ask reception

Further actions are realised in the hotel as well :

- recycle glass, used batteries, used toners, and lamps
- we use cleaning products respecting the environment
- our lamps are led
- you have a electric saver in the room (room key)



Breakfast

A generous buffet breakfast at 19€ is served in our restaurant from 7 am to 10:30 am, from Monday to Saturday, from 7 am to 11 am on Sundays, located on level -1

Selected hot beverages (coffee, tea, hot chocolate) and fruit juices

Cereals, breads, toasts and pastries, Fruits (Seasonal fruits, fresh fruits salad, selection of dried fruits) Scrambled eggs, baked beans, grilled sausages, bacon, cold meats.

Milk products: selected cheeses, yoghurts



Bar Menu

Our Bar is open 24h a day on level 0

Our team is happy to welcome you every day, 24 hours a day. Located on the ground floor, the bar offers a warm living room and relaxing space. Drinks offered at the bar can also be served in your room.



Wine 25cl	9,00€
Oé Mini Méditerranée BIO – White	
Oé Mini Côte de Rhône BIO – Red	
Oé Mini Méditerranée BIO – Tinted	
Wine Oé 75cl	15,00€
Le Méditerranée – Rosé– bio	
Le Côtes de Bergerac – White - bio	
Le Côtes-du-Rhône – Red – bio	
Zenat Organic Juice 20cl	4,00€
Champagne Pommery 37,5cl ou 75cl	28,00€ / 58,00€

Telephone

The hotel can be reach at:

Telephone +33 1 42 65 77 97 and contact@paris-hotel-opal.com

Please find hereafter the necessary information and useful numbers to use your phone easily.

Room to room: dial the room number you wish to reach

Outside: dial 0 and then the complete number

Domestic: dial 0 and the 10 digits of your correspondent's number

International: dial 0 + 00 + country code + city code + your correspondent's number

 Free emergency calls

15 Emergency Medical Assistance
17 Police
18 Fire Department
115 Social emergency
112 European emergency

Web connection

A WIFI access to the web is available in the whole hotel, you can connect from your room by selecting the Hotel Opal network.

The password is HOPAL75008

Should you require any technical information, please reach the reception. In the lobby, a computer is available anytime.

Internet plugs are also at your disposal for free, in the lobby.

TV Channels

1 TF1 31 IDF A
2 France 2 34 ViaGrandParis
3 France 3 102 Eurosport 1
4 Canal Plus 103 Eurosport 2
5 France 5 104 Paris Première
6 M6 105 CNN
7 Arte 106 MTV
8 C8 107 La Chaîne Météo
9 W9
10 TMC

- 11 TFX
- 12 NRJ12
- 13 Public Senat
- 14 OKOO
- 15 BFM
- 16 CNEWS
- 17 CSTAR
- 18 GULLI
- 20 HD1
- 21 L'Equipe
- 22 6 Ter
- 23 Numéro 23
- 24 RMC Découverte
- 25 Cherie 25
- 26 LCI
- 27 France Info
- 28 Cine Emotion
- 29 Cine + Premier
- 30 BFM Paris

The front desk remains at your disposal for any assistance you may need (9.

All the staff of the OPAL Hotel wish you an enjoyable stay with us.

