

# **C.G.V.**

## **HOSTELLERIE LE BEFFROI – VAISON LA ROMAINE**

### **General booking conditions:**

- The reservation is guaranteed and confirmed only once we obtain a credit card number including all the digits of the card, the expiration date and the cryptogram. The hotel reserves the right to pre-authorize the card.
- Any urgent reservation request (- 48 hours of notification) must be sent by phone to 04.90.36.04.71, thank you for your understanding.
- A deposit equivalent to 50% of the total amount of the stay is required at the time of booking to guarantee any reservation.  
The prepayment of the balance will be required 7 days before arrival.

### **Conditions of stay:**

**ARRIVAL:** Rooms are available from 3pm.

**DEPARTURE:** We thank you for checking out of your room before 12 noon.

### **General cancellation conditions:**

- Any cancellation request must be asked & sent by email with acknowledgement of receipt.
- The deposit will be refunded for any request made within 7 days before the date of arrival in high season, public holidays and weekends. Or 72 hours in low season. A minimum amount of 30. € may be kept for management fees.
- In the event of a cancellation that does not fall within the above-mentioned periods, the hotel will charge the credit card for the entire stay. [In the event of cancellation, the deposit is retained by the hotelier (Article 1590 of the Civil Code)].
- In the event of a deferred or postponed stay, the hotel is entitled to keep the deposit.  
The decision to keep them for a later stay is the sole responsibility of the hotelier.
- In the event of a no-show at the hotel, the entire stay, including all the services purchased at the time of booking, will be charged. Any shortened stay not reported 72 hours before the scheduled departure date will be due in full, with all the services of the confirmed reservation.

**HOSTELLERIE**

